

WELCOME NEW RESIDENTS OF SUN CITY LINCOLN HILLS



 **Sun City Lincoln Hills**

Meridians Restaurant & The Spa at Kilaga Springs
Open to the Public

A Del Webb Community



It's the lifestyle!

SCLHCA ORGANIZATION

SCLH VISION and MISSION STATEMENTS



Vision Statement:

“We will maintain a community that is strong, proud, and sustainable for future generations.”

Mission Statement:

“To provide Sun City Lincoln Hills’ residents, employees, and guests with exceptional services.”

SCLHCA ORGANIZATION

PURPOSE

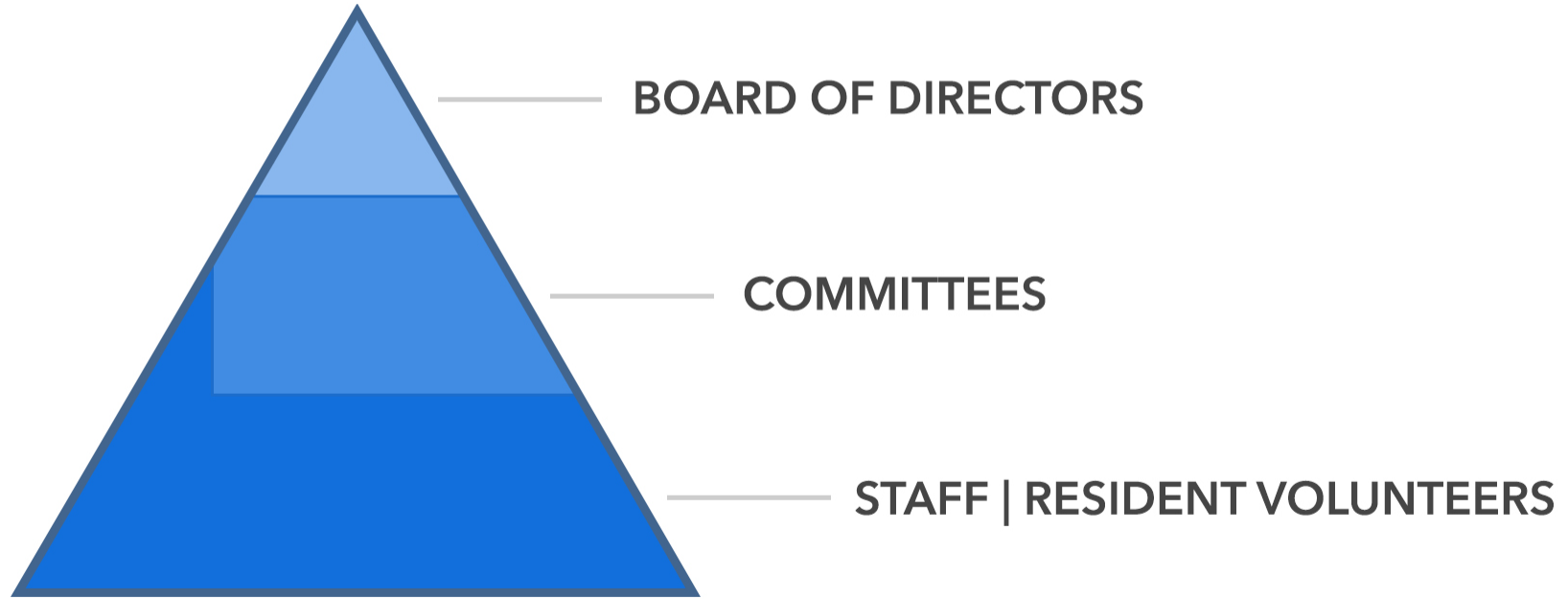


Purpose:

“The Community Association is formed as a non-profit mutual benefit corporation to operate and maintain facilities and develop and offer activities which promote an active lifestyle for residents.”

SCLHCA ORGANIZATION

COMMUNITY ORGANIZATIONAL STRUCTURE



SCLHCA ORGANIZATION

GOVERNING DOCUMENTS



GOVERNING DOCUMENTS:

- CC&R's
- By-laws
- Design Guidelines
- Rules & Regulations
- Election & Voting Rules
- Policies

SCLHCA ORGANIZATION

EIGHT STANDING COMMITTEES



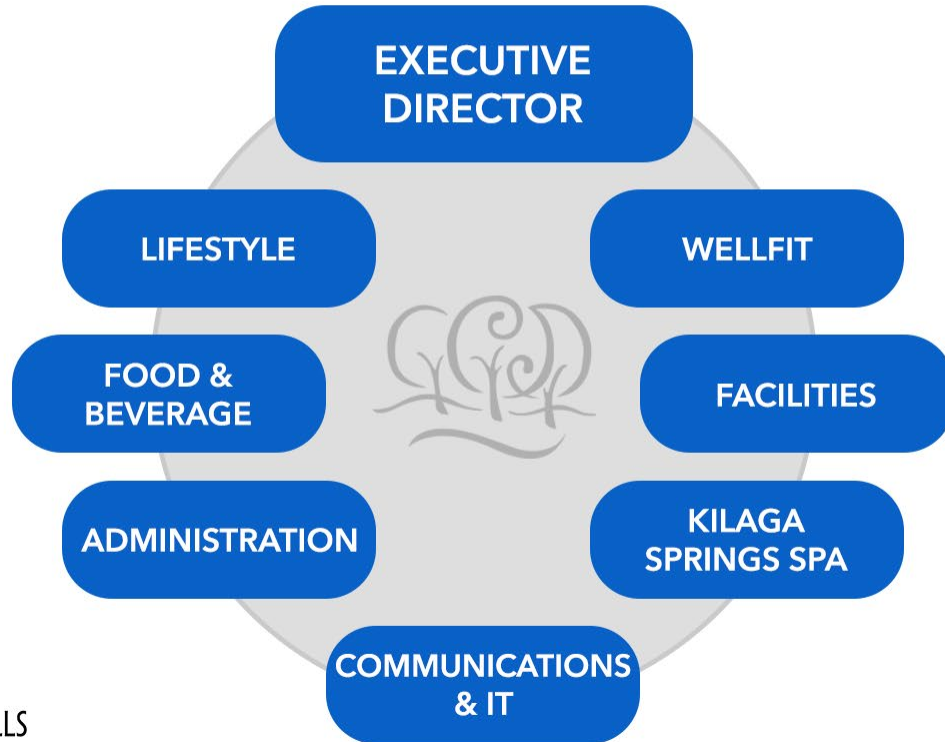
These 8 board-appointed committees meet monthly and form the “backbone” of the organizational structure for all major operations within the community.

Check the *Compass* and eNews for meeting dates and times.

- ACCESSIBILITY
- ARCHITECTURAL REVIEW
- CLUBS & COMMUNITY ORGANIZATIONS
- COMMUNICATIONS & COMMUNITY RELATIONS
- COMPLIANCE
- ELECTIONS
- FINANCE
- PROPERTIES

SCLHCA ORGANIZATION

COMMUNITY ASSOCIATION ORGANIZATION STRUCTURE



GOOD THINGS TO KNOW

TIPS FOR LIVING AT SUN CITY LINCOLN HILLS



Angler's Cove

- Streets within the community are public property.
- The golf course is privately owned and outside the governance of the Association.
- The open spaces are preserved for local wildlife proliferation; access is only allowed on designated SCLH trails. Trail maps may be obtained at the Lifestyle Desk or on the Resident Website.
- Common areas of our community are patrolled by Curator Security.
- Pulte-Del Webb will be your contact for all questions or claims regarding your home warranty contract.
- Please contact the City of Lincoln for all public services, including water, garbage, street signage, etc.

Administration

- **Front Desk** 916-625-4000

Curator Security

- **Dispatch** 916-771-7185

COMMUNITY STANDARDS

KEEPING SUN CITY LINCOLN HILLS BEAUTIFUL



Kilaga Springs Zen Garden

What we do

- Provide answers to your questions about the rules
- Assistance with home improvement applications
- Provide informational resources for compliance
- We support the Architectural Review & Compliance Committees
- Help ensure the quality of lifestyle at SCLH
- Information Available in the Resident Information Center, next to the Membership Desk in Orchard Creek Lodge.

Please contact us by phone, email, or in person at OC Lodge

Main

Contact: Kasey Reddick 916-625-4006

SCLH FACILITIES

MAINTENANCE & CUSTODIAL STAFF



Staff

- 27 full-time equivalents
- Responsible for common area maintenance
- Staff supports thousands of events per year
- Provides custodial, maintenance, and event support

Facilities

- Two community lodges
- Two WellFit centers
- Sports Pavilion
- Outdoor pools
- 27 miles of trails
- Fishing pond



SCLH FACILITIES

MAINTENANCE & CUSTODIAL STAFF



Street Lights & Water Features

- 3,000 acre site (including golf courses)
- Streets are publicly maintained by the City of Lincoln
- Street lights are maintained by the Community Association
- Main entrance water features
- Golf Course lots - important phone number 916-434-7200

Landscaping

- Landscaping services are contracted by Bianco Landscape Mgmt.
- 200 acres of common area landscaping, 500 acres of open space
- Over 9,000 trees on site



SUN CITY LINCOLN HILLS
COMMUNITY ASSOCIATION

Main Contacts

- Erik Rosales 916-645-4500 • Willie Mayberry 916-645-4501

COMMUNICATIONS

WHAT WE DO



Meridians



- GRAPHIC AND WEB DESIGN
- ENEWS: Several eNews a week
- IT SUPPORT: Help.Desk@sclhca.com
- AUDIO/VISUAL: Videography/Photography
- MARKETING: We market the business within the community
- COMPASS MAGAZINE



Main Contact: • Jeff Caponera 916-625-4057

COMMUNICATIONS

COMPASS MAGAZINE



Compass Magazine

- Released on the 15th of every month
- Free to all residents thanks to our many advertisers
- Contains articles written by the Board of Directors, Committee members, department managers, and resident writers
- Includes club and support group news as well as classes, trips, and entertainment listings.

Events

Home Health and Business Showcase

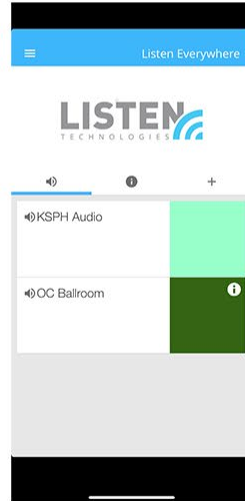
Main Contacts • **Theresa Renken:** 916-625-4014
• **Jeff Caponera:** 916-625-4057

COMMUNICATIONS

ASSISTED LISTENING DEVICES



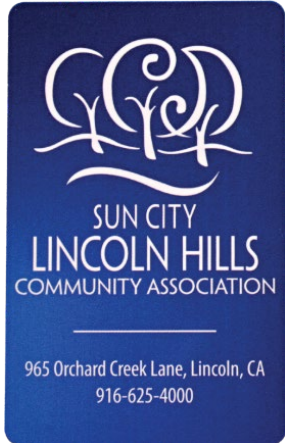
Do you have T-Coil, or a bluetooth hearing aid? We have Assisted Listening Devices that can help you enjoy the performance!



Audio Everywhere in Ballroom (OC)
and Presentation Hall (KS)
Listening Devices
Closed Captioning



ACCOUNTING



- Assessments are currently \$146 per month, billed quarterly at \$438 - due on the 1st and considered late after the 15th. **Increasing January 1, 2024.**
- Payments can be made by SCLH automatic payment (ACH), check, or credit card*. (**convenience fees apply for credit card payments*).
- Check payments can be mailed directly to the lockbox or dropped off in the lock box in the Resident Information Center at Orchard Creek Lodge. No stamp is necessary.
- Quarterly statements are mailed, or you can sign up online to go paperless.



Main Contacts:

- **Jared Avis** 916-625-4045
- **Elizabeth Hosea-Small** 916-625-4016
- **Sophanna Chev** 916-625-4010

WELLFIT



Orchard Creek Fitness Center

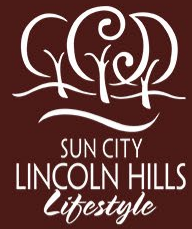
- 3 swimming pools (kids swim between 2 - 4pm)
- Over 60 weekly drop-in fitness classes
- Upstairs walking track
- WellFit Studio: Pilates Reformer
- 32 pieces of strength training equipment
- 38 pieces of cardio equipment



Kilaga Springs Fitness Center

- 1 swimming pool
- 25 weekly drop-in fitness classes
- TRX and Spin classes
- 12 small group training programs
- 24 pieces of strength training equipment
- 32 pieces of cardio equipment

LIFESTYLE



Orchard Creek Lodge Billiards Room

- Oversees social building at both lodges
- **Orchard Creek Lodge Hours of Operation:**
Monday-Saturday **8:00 AM-9:00 PM**; Sunday **8:00 AM-5:00 PM**
- **Kilaga Springs Lodge Hours of Operation:**
Monday-Saturday **8:00 AM-9:00 PM**; Sunday **8:00 AM-5:00 PM**
- Lifestyle Sales closes one hour prior to lodge closure
- Offers billiard tables, public computers, readers, libraries, and social areas

LIFESTYLE

CLASSES, CLUBS AND ROOM BOOKING



Classes



- Choose from 50+ different classes offered monthly
- Most classes offer varying skill levels from introduction, beginner to advanced

Room Booking



- 70+ unique clubs/groups exclusive to residents
- Sports Pavilion/Placer Kitchen available for potluck parties
- Rentals available for resident-owned business presentations

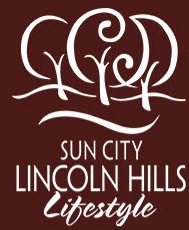


Main Contacts:

- Classes: **Donna Hartigan** 916-408-7859
- Clubs & Room Booking **Elaine Allen** 916-625-4021

LIFESTYLE

ENTERTAINMENT AND TRIPS



Entertainment & Events



- Summer Amphitheater Concert Series
- Indoor Concerts
- Comedy Nights
- Dance Nights Special Events

Trips & Excursions



- Day trips
- Overnights
- Extended travel
- Theater, Concerts, Shopping Trips, Wine Tasting, Festivals, & more!

Free Community Perks

- Movie Matinees
- Author Speaker Series
- Performances by Residents
- Holiday & Easter Open Houses

Performing Arts Consortium Shows:

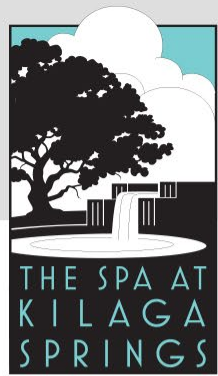
- Players Theater
- Community Chorus
- Vaudeville
- Tap Dance

Main Contacts:

- Entertainment - **Cody Meikle** 916-408-4310
- Trips - **Scott Cason** 916-625-4002

THE SPA AT KILAGA SPRINGS

A PEACEFUL RETREAT FOR THE SOUL



The Spa at Kilaga Springs

- Full service day spa right here in Sun City Lincoln Hills
- Massage therapy, signature facials, nail services, and more!
- Featuring six soothing treatment rooms
- Beautiful glass atrium sanctuary for nail services
- Expert, professional therapists and practitioners
- Retail boutique with a variety of offerings
- Membership discounts available
- Open to the public Monday-Saturday

FOOD & BEVERAGE

DELICIOUS DINING OPTIONS IN SUN CITY LINCOLN HILLS

Meridians



Meridians Dining Room

Meridians Restaurant & Sports Bar

- Special events, live music nights, and themed meals
- Casual, yet elegant atmosphere
- Daily specials + Happy Hour Monday-Thursday
- Beautiful golf course & waterfall views
- Two full-service bars and sports room
- Home Delivery to SCLH Residents
- Prime Rib night every Wednesday

FOOD & BEVERAGE

DELICIOUS DINING OPTIONS IN SUN CITY LINCOLN HILLS



Kilaga Springs Café

- Beautiful café with fresh coffee, hot sandwiches, and more!
- Gorgeous atmosphere situated next to the KS Zen Garden
- Great place to enjoy a hot coffee in the morning
- Grab a bite to eat before/after your class or workout
- Friendly, attentive staff members
- Unique menu offerings exclusive to Kilaga Springs Café
- Serving locally-roasted coffees

FOOD & BEVERAGE

DELICIOUS DINING OPTIONS IN SUN CITY LINCOLN HILLS


ORCHARD CREEK
LODGE
Weddings and Events



Catering

- Offering professional catering services to the public
- Custom arrangements and dining options to suit your needs
- Orchard Creek Lodge is a premier location for weddings
- Providing catering for a wide variety of events
- Service for OC Ballroom, Sports Pavilion...even in your home!
- Perfect, hassle-free option for anniversaries, birthdays, weddings, and all special occasions.

www.LincolnHillsFoundation.org

Visit

Meet



**Lincoln Hills
FOUNDATION**

Serving the Lincoln Senior Community

**Denise Bowden,
*President***

Belong!

NEIGHBORS INDEED



We are a non-profit 501(c)(3) volunteer organization of neighbors and friends providing free services to all residents of Sun City Lincoln Hills since 2005.

We provide:

- Simple home maintenance tasks such as changing furnace filters
- Smoke alarm batteries and light bulbs
- We will lube garage doors
- Program thermostats and sprinkler controllers
- Change refrigerator filters
- Hang pictures
- Flip mattresses and much more!

NEIGHBORS INDEED



Information & Referral (I&R): provides access to Handy Helpers and medical equipment loans, and provides referrals to vendors recommended by residents.

Handy Helpers: provides simple home maintenance tasks inside and outside of the home.



Medical Equipment 30-Day Loan Program: makes short term loans to residents and their visitors of transport chairs, wheelchairs, walkers, crutches, canes, ramps.

Call: **916-223-2763**

More at: **www.neighborsindeed.org**

NEIGHBORS INDEED



Call 24-hour message center
916-223-2763

- We never answer the phone but return all phone calls Monday-Friday 9am-5pm



Call the same number to volunteer your services and we'll provide training and support in any of the programs.

NEIGHBORHOOD WATCH

EVERYBODY IS A MEMBER OF NEIGHBORHOOD WATCH!



Mission Statement

Strengthen Neighborhood Ties

Increase Personal Safety and Security Awareness

Be the "Eyes and Ears" of the Police and Fire Departments

Encourage Emergency Preparedness

SCLHWatch.org



SUN CITY LINCOLN HILLS
COMMUNITY ASSOCIATION

NEIGHBORHOOD WATCH

EVERYBODY IS A MEMBER OF NEIGHBORHOOD WATCH!



Vial of Life ... will speak FOR you when you are unable to speak

What information should be in the Vial of life?

First Responders will look for the Vial of Life on the top shelf of the refrigerator door and ask;

- * Do you have any medical conditions?
- * Are you taking any medications or supplements?
- * Do you have any allergies?
- * Which hospital should they take you to?
- * Who should they contact?
- * What is your doctor's name and phone number?
- * Who is your insurance contact?
- * If you have pets - who will care for them?

In stressful situations common things may be difficult to remember, so please plan ahead and complete your Vial of Life form today - It only takes a few minutes and could save precious time in an emergency.

It speaks for you when you cannot!

- Medical History
- Advanced Directive
- Prescriptions and Allergies
- Emergency Contacts
- Which Emergency Room - Sutter, Kaiser or Other?

NEIGHBORHOOD WATCH

EVERYBODY IS A MEMBER OF NEIGHBORHOOD WATCH!



Lost Pet Alert Program

- Pets new to the area may wander off
- Be sure to update your pets microchip contact info
- NW has a microchip reader to scan lost pets



Upcoming Events

- October 3 -
National Night Out | 4:00-7:00 PM | Sports Pavilion
- November 4 -
NW Annual Meeting

CLUB INFORMATION

THERE'S SOMETHING FOR EVERYONE WITH OVER 70 CLUBS!



Visit Clubs Online

SCLHResidents.com

Residents
SUN CITY LINCOLN HILLS
COMMUNITY ASSOCIATION

Online Enrollment

Home Resident Center Resources Classifieds **Clubs** Committees



Get the latest CLUB NEWS in the monthly *Compass* magazine!



WE ARE HERE FOR YOU

LET US KNOW HOW WE CAN HELP



IF YOU HAVE A QUESTION OR CONCERN

Please ask any member of our staff after the orientation, and we will do all in our power to make sure your voice is heard.

We are here to provide exceptional service. If you see anything that does not meet expectations, please let us know.

Before you leave:

A reminder to check in with Neighborhood Watch to get Mailbox Captain information.